

# QUALITY MANAGEMENT MANUAL

**Aubert & Duval** 

Index 1



# **0. LIST OF REVISIONS**

Date	Index	Object
30/05/2023	0	Création
07/11/2023	1	Update quality organization + identity card steering authorities

# **SIGNATURES**

Written by / Rédacteur(s) B. DELSUPEXHE	Verified by / Vérificateur(s) T. ROUAULT	Approved by / Approbateur(s) B. DURAND	
Signature:	Signature:	Signature:	





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# 1. PRESENTATION OF AUBERT DUVAL

# A&D, a world leader in cutting-edge metallurgical solutions

# Aubert & Duval at a glance: locations and key figures





# Main markets

engineering and methods office)



Aubert & Duval website: Aubert & Duval





# 2. SCOPE

This Quality Management Manual applies to the French sites.

## General scope of application:

## ISO 9001 / EN 9100 / AQAP 2110 D, excluding UKAD et ECOTITANIUM:

DESIGN AND DEVELOPMENT OF MATERIALS GRADES, ENGINEERING, MELTING, ALLOYS REMELTING, MANUFACTURING, HEAT TREATMENT, INSPECTION, TESTING, MARKETING AND SALE OF METALLURGICAL PRODUCTS, OPEN AND CLOSE DIE FORGINGS, STAMPINGS, ROLLINGS IN ALLOYED AND STAINLESS STEELS, NICKEL AND COBALT-BASED ALLOYS AND SUPERALLOYS.

ENGINEERING, MANUFACTURING, HEAT TREATMENT, INSPECTION, TESTING, MARKETING AND SALE OF METALLURGICAL PRODUCTS, OPEN AND CLOSE DIE FORGINGS, STAMPINGS IN TITANIUM AND ALUMINIUM ALLOYS. MANUFACTURING AND SALE OF ALL GRADE PRODUCTS OBTAINED BY POWDER METALLURGY.

DISTRIBUTION AND WAREHOUSING OF METALLURGICAL PRODUCTS, ROLLINGS IN ALLOYED AND STAINLESS STEELS, NICKEL AND COBALT-BASED ALLOYS AND SUPERALLOYS.

MANUFACTURE OF TITANIUM ALLOYS INGOT.

INDUSTRIALIZATION, MANUFACTURING, INSPECTION, SALE, MARKETING AND INTERNAL TRANSFER OF TITANIUM ALLOY PRODUCTS. CUSTOM FORGING.

#### **EN9120 - HEYRIEUX:**

DISTRIBUTION AND WAREHOUSING OF METALLURGICAL PRODUCTS, OPEN AND CLOSE DIE FORGINGS, ROLLINGS IN ALLOYED AND STAINLESS STEELS, NICKEL AND COBALT-BASED ALLOYS AND SUPERALLOYS.

#### ISO 9001, EN 9100 - UKAD:

INDUSTRIALIZATION, MANUFACTURING, INSPECTION, SALE, MARKETING AND INTERNAL TRANSFERT OF TITANIUM ALLOY PRODUCTS. CUSTOM FORGING.

### ISO 9001, EN 9100 - ECOTITANIUM:

MANUFACTURE OF TITANIUM ALLOYS INGOT.





This Quality Management Manual defines all the measures implemented by AUBERT&DUVAL to meet the requirements of the quality standards for the sites and scope specified in the following table:

		Standards			
SitE + address <u>AUBERT &amp; DUVAL:</u>	ISO 9001: 2015	EN 9100:2018 AS 9100:D JISQ 9100:2016	EN 9120: 2018 AS 9120:B SJAC 9120:A	AQAP 2110 D	Scope
AUBERT&DUVAL Central fonction Issy-les-Moulineaux 12, rue D'Oradour sur Glane 92130 Issy-les- Moulineaux France	х	x	×	x	CENTRAL FUNCTIONS, EXECUTIVE MANAGEMENT, ADMINISTRATIVE AND FINANCIAL, COMMERCIAL, FUTURE BUSINESSES, STRATEGY AND MARKETING. HUMAN RESSOURCES. COMMUNICATION. DESIGN AND DEVELOPMENT OF MATERIALS GRADES.
AUBERT&DUVAL Aubière 14 allée Alan Turing 63170 Aubière France	x	x	x	x	SUPPORT FUNCTIONS. TECHNICAL, OPERATION, QUALITY AND PROGRES, HUMAN RESSOURCES, PURCHASING, INFORMATION SYSTEMS. DESIGN AND DEVELOPMENT OF MATERIALS GRADES.
AUBERT&DUVAL Les Ancizes 1 rue des Villas BP 1 63770 Les Ancizes France	x	x		×	ENGINEERING, MELTING, ALLOYS REMELTING, MANUFACTURING, HEAT TREATMENT, INSPECTION, TESTING, MARKETING AND SALE OF METALLURGICAL PRODUCT, OPEN AND CLOSE DIE FORGINGS, STAMPINGS, ROLLINGS IN ALLOYED AND STAINLESS STEELS, NICKEL AND COBALT-BASED ALLOYS AND SUPERALLOYS, TITANIUM ALLOYS. MANUFACTURING AND SALE OF ALL GRADE PRODUCTS OBTAINED BY POWDER METALLURGY. DESIGN AND DEVELOPMENT OF MATERIALS GRADES.
AUBERT&DUVAL Firminy Rue de la Tour de Varan 42700 Firminy France	x	х		x	ENGINEERING, MANUFACTURING, HEAT TREATMENT, INSPECTION, TESTING, MARKETING AND SALE OF METALLURGICAL PRODUCTS AND OPEN AND CLOSE DIE FORGINGS IN ALLOYED AND STAINLESS STEELS.
AUBERT&DUVAL Heyrieux ZI rue des Balmes 38540 Heyrieux	х	x	X	х	MANUFACTURING, INSPECTION, MARKETING AND SALE OF METALLURGICAL PRODUCTS AND OPEN AND CLOSE DIE FORGINGS, ROLLINGS IN ALLOYED AND STAINLESS STEELS, NICKEL AND COBALT-BASED ALLOYS AND SUPERALLOYS DISTRIBUTION AND WAREHOUSING OF METALLURGICAL PRODUCTS, ROLLINGS IN ALLOYED AND STAINLESS STEELS, NICKEL AND COBALT-BASED ALLOYS AND SUPERALLOYS.  DISTRIBUTION AND WAREHOUSING OF METALLURGICAL PRODUCTS, OPEN AND CLOSE DIE FORGINGS,
France  AUBERT&DUVAL  Issoire  ZI du Piat 63502 Issoire - France	x	×	*	x	ROLLINGS IN ALLOYED AND STAINLESS STEELS, NICKEL AND COBALT-BASED ALLOYS AND SUPERALLOYS.  ENGINEERING, MANUFACTURING, HEAT TREATMENT, INSPECTION, TESTING OF METALLURGICAL PRODUCTS AND OPEN AND CLOSE DIE FORGINGS, STAMPINGS IN ALUMINIUM ALLOYS.
AUBERT&DUVAL Pamiers 75 boulevard de la Libération 09100 Pamiers France Laboratory: Plateforme technologique Delta sud – mod, 103 impasse Roland Garros, Verniolle, 09340, France	x	x		×	ENGINEERING, MANUFACTURING, HEAT TREATMENT, INSPECTION, TESTING, MARKETING AND SALE OF METALLURGICAL PRODUCT, OPEN AND CLOSE DIE FORGINGS, STAMPINGS, ROLLINGS IN ALLOYED AND STAINLESS STEELS, NICKEL AND COBALT-BASED ALLOYS AND SUPERALLOYS, TITANIUM AND ALUMINIUM ALLOYS.
AUBERT&DUVAL Imphy Avenue Jean Jaurès 58160 Imphy - France	x	х		х	ALLOYS REMELTING, MANUFACTURING, INSPECTION, TESTING OF METALLURGICAL PRODUCT, OPEN AND CLOSE DIE FORGING IN ALLOYED AND STAINLESS STEELS, NICKEL AND COBALT-BASED ALLOYS AND SUPERALLOYS.  MANUFACTURING AND SALE OF ALL GRADE PRODUCTS OBTAINED BY POWDER METALLURGY.
Interforge ZI de la Maze - BP 75 63500 Issoire - France	х	х		x	MANUFACTURING, HEAT TREATMENT, INSPECTION, TESTING OF METALLURGICAL PRODUCTS AND OPEN AND CLOSE DIE FORGINGS, STAMPINGS IN NICKEL AND COBALT-BASED ALLOYS AND SUPERALLOYS, IN TITANIUM AND ALUMINIUM ALLOYS.
UKAD Lieu dit La Croix de Biolet RD 62 63780 ST GEORGES DE MONS France	х	х			INDUSTRIALIZATION, MANUFACTURING, INSPECTION, SALE, MARKETING AND INTERNAL TRANSFERT OF TITANIUM ALLOY PRODUCTS. CUSTOM FORGING.
ECOTITANIUM  La Croix de Biolet RD 62 63780 ST GEORGES DE  MONS France	х	х			MANUFACTURE OF TITANIUM ALLOYS INGOT;

Information on the legal status of these entities is available on:

https://www.infogreffe.fr/





Depending on the site, additional provisions (specific procedures and/or Quality Assurance Plans) are intended to take into account specific requirements, such as:

- Nuclear Industry standards: GSR Part 2 (IAEA), 10CFR21, RCC-M, NCA 3800 (ASME), NSQ-100, ISO 19443, ...
- The NF IN ISO/CEI 17025 for our COFRAC-accredited laboratories
- The AS13100 aerospace standard for Aero Engine Design and Production Organizations
- AC7006, AC7101, AC7102, AC7108 and AC7114 for our special processes accredited by PRI NADCAP.

Quality Management commitments are effectively implemented through the processes listed in the mapping presented in Chapter 6 and described in Chapter 7.

For the nuclear market, specific provisions are described in the Nuclear Quality Manual.

The latest version of the Aubert & Duval Management Manual, which takes into account significant changes that may affect the effectiveness of the Quality Management System, in line with the strategic direction, is available to our customers and all interested parties on the following websites:

<u>Aubert & Duval</u>





# 3. QHSE POLICY



# Quality - Health & Safety - Environment

Aubert & Duval and its subsidiaries are a leading European company covering the entire value chain, from the development of innovative and environmentally responsible materials to the production of semi-finished parts for critical industrial markets, especially aerospace, energy, defence and nuclear.

Our corporate policy aims to satisfy our customers, employees and shareholders by making the safety of our employees and our products and the fight against global warming our top priorities, as well as contributing to the national sovereignty.

Our management system will reflect these priorities in our quality, health and safety, environment policy:

By relying on process-based management, a risk prevention approach and compliance with benchmarks and internal and external standards.

By developing **exemplary management** by accepting the right to make mistakes and the need for transparency.

By strictly respecting ethical behaviour and the requirements and rules of the management system.

By ensuring the **involvement** of employees and their representatives.

By seeking **excellence** and zero defects by developing a spirit of continuous improvement in all areas of the company.

#### Our QHSE objectives:

#### QUALITY

We are aware of the criticality of our products for aeronautical, energy, nuclear and defence applications. For this reason we are committed to implementing an ambitious **Quality policy** and to being **exemplary** in terms of **Safety** and **Quality**.

We work to develop and deliver robust, highperformance products that meet our customers' requirements.

To this end, all our activities are conducted in a spirit of transparency, progress and risk management.

#### ENVIRONMENT

We are committed to innovating, proposing and implementing environmentally responsible production solutions. We are committed to continuously improve our impact on the environment and natural resources, including through recycling.

We develop the materials of the future to help our customers achieve their decarbonisation objectives.

#### **HEALTH & SAFETY**

The health and safety of all our employees, contractors and subcontractors is our top priority. We commit you to being concerned and fully involved in the prevention and protection of your own and your colleagues' health and safety at work.

We are working to develop a **safety culture** with the objective of  $\alpha$  **zero accidents**  $\alpha$ . We are also committed to working tirelessly on prevention and improving working conditions. We develop the policies, procedures and tools necessary for the continuous improvement of our performance.



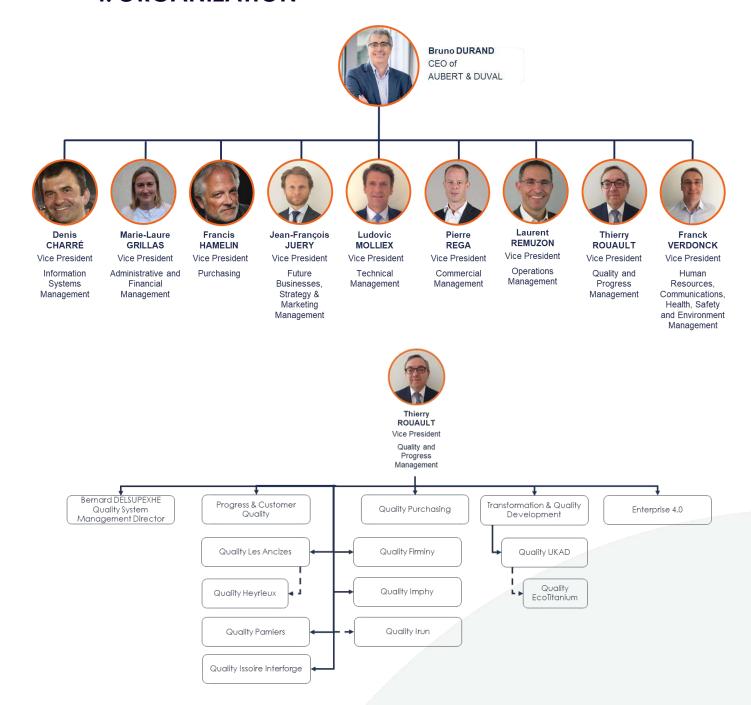


The success of this policy depends on everyone's mobilization and commitment





# 4. ORGANIZATION



Mr T. ROUAULT has been appointed as the Management representative within the meaning of the Quality guidelines.

# **5. COMPANY AUTHORITY**

The system of delegated authorities defines the decision rules for the main commitment processes of the entities. The authorisation rules defined in the MAS (Company Authority Handbook) make it possible to establish commitment authorisations formalised by the authorised person(s) according to the planned activities and amounts.



# 6. PROCESSES MAPPING

Our management system is defined by 8 processes and their interactions.

Our processes are identified as follows:

## • 2 Management process

P1: Defining and implementing the strategy

P8: Health & Safety / Environment risks controlling

## • 3 Realization process (our activity)

P2: Designing / Developping / Industrializing

P3: Selling parts and semi-finished products

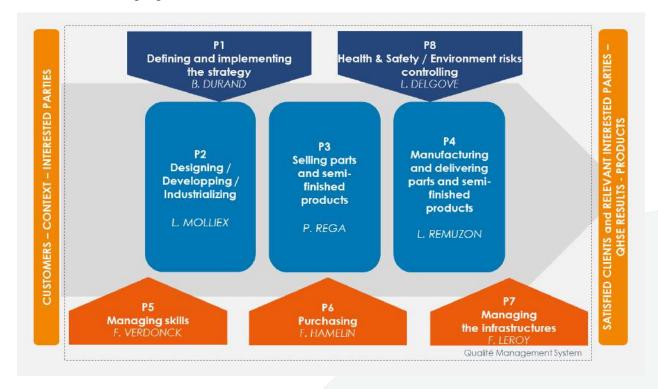
P4: Manufacturing and delivering parts and semi-finished products

# 3 Support Process (resources for other processes)

P5: Managing skills

P6: Purchasing

P7: Managing the infrastructures





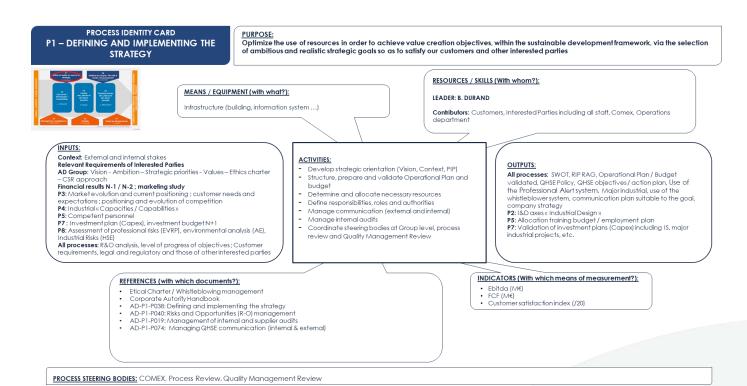


# 7. PROCESS IDENTITY CARD

Each process has an "identity card" with the following information:

- Its purpose,
- The steering bodies,
- The activities with input and output data,
- The means, resources, standards and indicators necessary for its proper functioning

Below is the "identity card" for each process:







## PROCESS IDENTITY CARD P2 - DESIGNING / DEVELOPPING / INDUSTRIALIZING

#### PURPOSE:

Design and development of materials grade
Design (Process), develop, industrialize new products, processes, related services



#### MEANS / EQUIPMENT (with what?):

Infrastructure (buildings, information system  $\ldots$  ), test equipment, design and simulation software  $\ldots$ 

#### RESOURCES / SKILLS (With whom?):

#### LEADER: L. MOLLIEX

Contributors: COMEX, Multidisciplinary teams: Commercial, Financial, Technical Platform and Methods, Quality, Industrial, Maintenance, Procurement, Metallurgy Sector, R&D

#### INPUTS:

INPUTS:

Customers: Customer Specifications including special standards

P1: SWOT, RIPRAG, validated Operational Plan / Budget, QSSE Policy,
QSSE Objectives / Action Plan, Use of the whistleblower system,
Available information, adapted communication plan on the company's
purpose and strategy, Axes iSD

P3: Need for innovation & development emanating from customers,
Lessons Learned and legal and regulatory requirements

P4: Customer complaint, quality anomaly

P5: Competent personnel

P8: Requirements applicable to staff

Expert application files

#### ACTIVITIES:

- Innovation: portfolio of new development ideas

  - Industrialization of new products:

     Plan and execute the process development phases
    - Carry out design and validation reviews
- Obtain customer approval
   Validate life-cycle of series
   Manage changes in manufacturing processes (Process)
   Define areas of technical expertise and associated needs

#### OUTPUTS:

Customers: initial samples, qualification report and customer

- approval

  P3: New processes / Custom-made products

  P4: Manufacturing documents (instructions, monitoring plan, operating method, ...); Manufacturing / control tools and NC programs, dissection plan

  P6: Procurement data

  P7: Expression of winvestment» needs

  Expert Mission Lefters

#### REFERENCES (with which documents?):

- AD-P2-P060: Managing of developmennt projects
  AD-P2-P155: Managing industrialization projects according to the APQP
  AD/DQ-G018: Gestion des évolutions des procédés
  AD/DQ-P067: Management des caractéristiques Clés
  AD-DT-P016: Gestion des activités de R&D

#### UKAD:

- P1-07: Industrialisation des produits
  P1-05: Gestion des évolutions Produit et Process EcoTitanium:
- PQ08: Gestion de la configuration

#### INDICATORS (With which means of measurement?):

- Percentage of innovative sales (%)
  OTD D6 (%)
  J8 Outfit (Number)

- Expert Matrix Fill Rate (%): Number of experts on staff  $\vee$ s. target

# PROCESS STEERING BODIES: COMEX. Technical Steering Committee . Technical Management Committee . Strategic Development Programme - PDD, Meeting T/T+1, Technical Management Committee with R&D focus, GAMT- Medium-Term Action Group. Expertise Committee meetings, Process Review

P3 - SELLING PARTS AND SEMI-FINISHED **PRODUCTS** 

<u>PURPOSE:</u> Achieve sales targets in order to attain sustainable turnover and expected profitability



#### MEANS / EQUIPMENT (with what?):

Infrastructure (building, information system ...), storage area and

#### RESOURCES / SKILLS (With whom?):

**Contributors:** Commercial, Technical, Finance, Quality Managements, Industrial Operations Management

INPUTS:

Customers: Tender / Customer Order, defined requirements, portals, standards, complaint

Finance Management: Credit Management / Credit Insurance

PT:SWOT, RIP RAG, validated Operational Plan / Budget, 28SE Policy,

GSSE Objectives / Action Plan, Use of the whistleblower system,

Available information, adapted communication plan on the company's purpose and strategy

P2: New products

P4: Tonnages and/or Parts Shipped and invoiced, Completed customer complaint file. "Customer Scorecard" action plan

P5: Competent personnel

#### ACTIVITIES:

- Process all consultation queries (tender or not) Analyze feasibility, function, risks, value and establish an
- Process orders and contracts (ARC)
- Process areas and contracts (ARC)
  Record customer complaint and send reply
  Archive customer files
  Measure and analyze customer satisfaction / Processing "customer performance" analyses (Scorecard)

### OUTPUTS:

- Outputs:

  Cuslomers: Offer / Contract / AR Order; Response to complaint
  Finance Management: Material coverage
  P1: Cuslomer Satisfaction Survey carried out
  P2: Need for innovation & development
  P4: SAOP data; ander for production planning; Request for
  processing of complaint / Customer Scorecard

#### REFERENCES (with which documents?):

- AD-P3-P039: Review of proposals, contracts or orders, including their amendments
   AD-P3-P059: Transfer of defence-related products, export of war materials, related materials and dual-use goods.
- AD/DC-P083: Measuring customer satisfaction

## UKAD:

- P1-06: Review of consultations, contracts or orders
   EcoTitanium:
- IQ076: Order review

#### INDICATORS (With which means of measurement?):

- Turnover (M€)
   ROC (M€)

PROCESS STEERING BODIES: COMEX, Process Steering Review, Process Review





#### PROCESS IDENTITY CARD P4 - MANUFACTURING AND DELIVERING PARTS AND SEMI-FINISHED PRODUCTS

PURPOSE:
Ensure commitment to customers by guaranteeing the production of a product, compliant in terms of: time, quality and quantity



#### MEANS / EQUIPMENT (with what?):

Infrastructure (buildings, information system ...), measuring and testing equipment, tools, production facilities, self-propelled carts, cranes

#### RESOURCES / SKILLS (With whom?):

LEADERS: L. REMUZON

**Contributors:** COMEX, Site Management, Supply Chain, Quality, Process, Maintenance, Producer, Operational Excellence

OUTPUTS:

P1: SWOT, RIP RAG, validated Operational Plan / Budget, QSSE Policy, QSSE Objectives / Action Plan, Use of the whistleblower system, Available information, adapted communication plan on the company's

purpose and strategy
P2: Manufacturing documents (instructions, monitoring plan, operating method, ...); Manufacturing / control tools and NC programs, dissection plan
P3: SOP data, order - Request for complaint processing / Customer sorgecard.

- P6: Products, materials, supplies, services received P7: New equipment and capable machines

#### ACTIVITIES:

- Plan production (\$&OP/MP\$); launch MO (manufacturing orders)
  Manufacture and products inspection
- Manage and plan subcontracted production activities
- Manage shipping and invoice Validate and monitorspecial processes Process complaints / Deviations / NOE / Customer
- Scorecard Improve Q/C/D

- Customers: request for deviation and NOE
  P1: Customer complaint, quality anomaly
  P3: Tonnages and/or Parts Shipped and invoiced; completed
  customer complaint file; "Customer Scorecard" action plan
  P4: Quality records
  P7: Expression of needs (investment)

#### REFERENCES (with which documents?):

- AD-P4-P122: Supply Chain Principles and Organisation
   AD-P4-P075: Qualification and certification for NDT personnel in accordance with NFEN ISO 9712
   AD-P4-P034: Certify, NDT personnel according to EN 4179 AND NAS410
   AD-P4-P065: Processing of quality escape

Sites: Procedures, production standards, MO, instructions, checklist ...

#### INDICATORS (With which means of measurement?):

- Service Rate OTIF (%)
  Global" scrap (% of Turnover)
  Global" complaints (number / month or %)

PROCESS STEERING BODIES: COMEX, Operation CODIR, Plant Performance Review, PIC, Process Review

#### PROCESS IDENTITY CARD P5 - MANAGING SKILLS

<u>PURPOSE:</u>
To make available competent and committed human resources in order to contribute to the performance of the company and the satisfaction of our customers



#### MEANS / EQUIPMENT (with what?):

- Infrastructures (buildings, workspaces and work life ...)
   Training actions and training organizations
- Recruitment firms
- HR and social engineering consultants Temporary work agency

#### RESOURCES / SKILLS (With whom?):

### LEADER: F. VERDONCK

Contributors: COMEX, Talent Department, Social Development Department, HR network, Communication Management, Team Development Department, Cataroux HR, staff, Occupational Health Service, Expertise Committee

#### INPUTS:

Labour regulations, collective agreements
P1: SWOT, RIP RAC, validated Operational Plan / Budget, QSSE Policy,
QSSE Objectives/ Action Plan, Use of the whistleblower system,
Available information, adapted communication plan on the company's

purpose and strategy

All HR processes; job description,
Organizational chart, annual appraisal interviews, career interviews,
competency frameworks, training needs, salary evaluations
Training; ethics, quality, safety, environment,
Social Climate Observatory Survey

Competent personnel

# ACTIVITIES:

- Manage the evolution of the workforce and target organizations
- Manage the Employment and Expertise Plan
- management system
  Recruit and intergrate required profiles
  Manage skills development
- Manage the Expertise Convention and the "expertise"
- business line
- Organize and implement internal mobility, career plans and succession schemes Implement employee training actions
- Manage compensation and benefits Managing the social climate

## OUTPUTS:

All processes: competent personnel in term of QHSE Job descriptions Skills assessments Skills mapping Employment contract Skills development plan Staff points, managerial staffreview, succession plans, Salary review

Social climate favorable to employee performance

## REFERENCES (with which documents?):

- AD-P5-P153: Employees onboarding AD-P5-P051: Manage the Expertise Convention AD-P1-P053: implementing the « quality training process

### INDICATORS (With which means of measurement?):

- Total staff (Number) Total Payroll (k€)
- Absenteeism (%)
- - Turnover in (%)
    Training: costs, number of hours / year / person

**PROCESS STEERING BODIES:** COMEX, HR Meeting, Process Review





#### PROCESS IDENTITY CARD P6 - PURCHASING

#### PURPOSE:

Fourtrainse a panel of high-performance suppliers which enables the procurement of products and services that meet our requirements in terms of Quality, Cost and Time

RESOURCES / SKILLS (With whom?):



## MEANS / EQUIPMENT (with what?):

Contributors: Product Application, Finance, Quality, Industrial, Process, Buyers

Infrastructure (building, information system ...)

#### INPUTS:

All processes: Need for new « critical suppliers / products » (Competitive tendering ...)

P1: SWOT, RIP RAG, validated Operational Plan / Budget, QSSE Policy,

QSSE Objectives / Action Plan, Use of the whistleblower syste Available information, adapted communication plan on the company's purpose and strategy

P2: Purchase data (new products / projects)

- P4: Net needs (Example MRP...)
- P5: Competent personnel P7: Investment file

Suppliers: Products, raw materials, supplies, services ...: Quotation

#### **ACTIVITIES:**

- Find and Approve a new supplier Order / Supply / acceptance of products, materials,

- supplies and services
  Process Supplier complaints
  Evaluate Supplier (time, quality, cost, identification,
- loaistical capacity)
- Optimize purchase costs Audit of suppliers Optimize risk management

#### OUTPUTS:

All processes: Lists of approved suppliers; Supplier complaints cleared; Make available to internal customers; Supplier quotation and performance results (quotation sheets, Monitoring Supplier Sime-Quality for critical products and Supplier Quality Assurance Purchase Action Plans)

Suppliers: Order / contract

#### REFERENCES (with which documents):

- REFERENCES (with which documents):

  AD-P6-P154: Purshasing
  AD-P6-P002: Purchasing
  AD-P6-P004: Suppliers evaluation, approval and performance measurement management
  AD-P6-P001: Standard acceptance procedure at Aubert & Duval
  AD-P6-1003: Suppliers General requirements
  AD-P6-1003: Suppliers General requirements
  AD-P6-1003: Suppliers applicable to carriers of Aubert & Duval
  AD-P6-P019: Managing quality audits
  AD-P6-P042: Processing supplier anomalies
  AD-P6-P042: Processing supplier anomalies
  AD-P6-P043: Supplier operational risk analysis
  AD-P6-1012: General nuclear quality specification for suppliers
  AD-P6-1012: General nuclear quality specification for suppliers
  AD-P6-1012: Measuring criticals supplier performance
  UKAD/ECOTITANIUM: site procedures

#### INDICATORS (With which means of measurement?):

- Internal Customer Satisfaction rate (%) a.c. Quality and Service Rate critical suppliers of critical MP, STP & DP (%)
  On time delivery Rate of Critical Suppliers MP, STP & DP P&L saving purchase (MC)
  Cost evitments aving (MC)

PROCESS IDENTITY CARD P7 - MANAGING

PURPOSE:

To ensure the availability and adequacy of the infrastructure (building, equipment, software, hardware or machinery) to the current and future needs of the A&D by:

1. control of production equipment and infrastructure

2. control of information systems (IS).

3. construction and implementation of the investment plan.

PROCESS STEERING BODIES: COMEX, Performance review Category Purchasing Manager (CPM), CODIR A&D Purchasing, Supplier performance review, Process review

# THE INFRASTRUCTURES

#### MEANS / EQUIPMENT (with what?):

Infrastructure (building, information system ...), plans, Autocad, ...

#### RESOURCES / SKILLS (With whom?):

**LEADER: F. LEROY Conhibutors:** COMEX, Site Management, New works and external engineering, Multidisciplinary teams: Commercial, Products Application, IT, Quality, Industrial, Maitenance, Process, Purchase, SST, ST, Energies, Operational Excellence

#### INPUTS:

All processes (activity 2): Is needs and problems in use P1 (activity 1, 2, & 3): SWOT, RIP RAG, validated Operational Plan / Budget, QSSE Policy, QSSE Objectives / Action Plan, Use of the whistleblower system, Available information, adapted communication plan on the company's purpose and strategy P4 (activity 1): activities and performance of the machines; Investment plan (Capex) including IS, Major industrial and commercial projects

- Activity 3:
  P2, P3,
  P5: Co
- P2, P3, P4: Expression of needs
  P5: Competent personnel
  P8: Expression of needs, applicable regulatory requirements

## ACTIVITIES:

- control of production equipment and infrastructure: management of preventive and corrective

- contol of production equipment and infrastructure:
  maintenance
  management of preventive and corrective
  maintenance
  management of spare parts and tools
  equipment reliability
  control of information systems (1s):
  development of IT functionality and solutions with
  regard to the target processes
  maintenance of IT infrastructures
  securing information
  construction and implementation of the investment plan:
  Ensure technological watch
  I Identify and validate projects
- · to manage the projects

## **OUTPUTS:**

All processes (activity 1&2): operational infrastructure (building, IS, production equipment, etc.)

### Activity 3:

P1: Investment plan (Capex), investment budget N+1. Industrial Risk (machine breakdown)

P4: New equipment and capable machines

**P6:** equipment specifications, general technical specifications; meetings with potential suppliers

## REFERENCES (with which documents?):

- AD-P7-P143: Request for investment (DAE) AD-P7-P033: Information System Management AD-P7-P035: Management industrial investment AD-P7-P041: Managing and controlling a project

## INDICATORS (With which means of measurement?):

- control of production equipment and infrastructure:

  Unavailability rate for "strategic equipment" (\$\frac{8}{3}\) / Site

  Maintenance maturity level (score: /5) / Site

  control of information systems (\$\frac{1}{3}\):

  Depth of the incident backlag (Nbr. Ticket)

  Application downtime (hours)

  Industrial protection compliance / Site (scoring criteria)

  construction and implementation of the investment plan:

  CAPEX disbursement "achieved / planned" (\$\frac{1}{3}\): global / structuring

  Timeframe "achieved/planned" (\$\frac{1}{3}\): global (from 2022) / structuring

  "Achieved/planned" (\$\frac{1}{3}\): disobal (from 2022) avarasily / structuring "Achieved/planned" IRR (%): global (from 2022 onwards) / structurina

PROCESS STEERING BODIES: COMEX, Structuring Steering Committee Project, plant Performance Review, Process Review





# PROCESS IDENTITY CARD P8 - HEALTH & SAFETY / ENVIRONMENT RISKS CONTROLLING

<u>PURPOSE:</u>
Guarantee the satisfaction of all interested parties by meeting their legal and other requirements, by an efficient and appropriate control of our Safety/Health/Environment risks (including industrial risk)



#### MEANS / EQUIPMENT (with what?):

Infrastructure (building, information system ...), measuring and testing equipment, tools, handling equipment. Software and dedicated applications (e.g.: ergonomics software, axon, ...)

#### RESOURCES / SKILLS (With whom?):

LEADER: L. DELGOVE
Contributors: COMEX, Site Management, Interested parties including all staff, CSSCT

#### INPUTS:

INTUIS.

AD Group: Standards, CSR approach
Legal and regulator requirements
P1:SWOT, RIP RAG, validated Operational Plan / Budget, QSSE
Policy, QSSE Objectives / Action Plan, Use of the whistleblower
system, Available information, adapted acommunication plan
on the company's purpose and strategy
P4: Investment granted
P5: Competent personnel

#### ACTIVITIES:

- Identify, remove or assess to reduce and control Health / Safety / Environment risks Optimize workstation ergonomics, guarantee operator safety Set up means of control (rules, equipment, training module and field presence of
- manaaers)
- Perform regulatory and standard monitoring and ensure compliance Carry out operational control of activities (waste management, self-monitoring, regulatory controls, rescue organization, site and facilities security, authorizations, medical follow-up)
- Ensure technical expertise to provide support to sites
- Analyze unwanted events (accidents, illnesses, pollution, ...) and draw lessons Ensure liaison and reportings with COMEX, administrations, external organizations and the neighbourhood for security, environment and energy related matters
- Save energy

#### OUTPUTS:

OUTPUTS:

All processes: REX - PEX
P1: AP compliance / compliance with legislation;
Suppression of hazards perceived and endured; Lists of
environmentalimpacts and occupational health and
safety risks by priority of treatment; Study of impacts,
danger, health risks, applicable requirements;
Communication with external interested Parties and
corporate, Industrial risks (HSE)
P2: Requirements applicable to staff
P4: Requirements applicable to suppliers
P6: Expression of needs (investment); Expertise,
applicable requirements

# REFERENCES (with which documents?):

AD-P8-P123; Safety Management Sites: standards, MO, instructions

#### INDICATORS (With which means of measurement?):

- TF2 in YTD (Indice)
  A&D New formal notice or complaint (Number)
  A&D Major environmental accident (Number)
  A&D Minor off-site environmental incident (Number)
  A&D CO2 emission (TCO2)

PROCESS STEERING BODIES: COMEX, Network Meeting, Process Review

